



November 30, 2018

Web Announcement 1764

Attention Providers Submitting UB/Paper and 837I/Electronic Claims:

Issue with Claims with Attending Provider's National Provider Identifier Has Been Corrected

Update to [Web Announcement 1711](#): When the requirement for the National Provider Identifier (NPI) of the attending providers to be included on claims was implemented on October 15, 2018, some UB/paper and 837I/electronic claims with valid attending NPIs or UB/paper claims with zeroes in the attending NPI field began denying in error with edit codes 0683 (Referring NPI not submitted) or 0091 (Referring NPI not submitted).

To correct the issue, UB/paper and 837I/electronic claims with a valid attending NPI and UB/paper claims with zeroes in the NPI field that denied in error with edit codes 0683 or 0091 that processed between October 15, 2018, and October 23, 2018, will be automatically reprocessed. A future web announcement will notify providers when the claims are reprocessed.